



Return Policy

At Hathway Stewart we stand firmly behind the quality of our products, and we warranty our products against manufacturing defects for 1 year from the date of purchase. If there is any damage upon receipt, please notify us within 7 days of receipt by sending us a photo image of the damage, and we will promptly arrange for a replacement. If you are dissatisfied for any other reason, you may return non-personalized purchases in their original condition within 15 days for a refund, subject to a 15% restocking fee. Return shipping is at the expense of the purchaser, and the refund will be issued to the original credit card once the item is successfully received.

Note: If the purchaser makes another purchase of equal or greater value from the HS Player Boutique prior to receipt of the return, the restocking fee will be reduced to 7%.

To request a return, please email info@hathway-stewart.com, and we will respond accordingly.

Unfortunately, we cannot accept returns on embroidered/personalized or final sale items (identified by a price ending in .71), or on items damaged by the user.